

Task	Description
Pre-test	Participant will: -fill out forms and pre-test questionnaire
Introduction	Aim of task: To relax participants and ensure they understand the aim of the user test -provide background info about app -explain about InVision and that not all features are functional -explain recording set up -testing application, not you -there are no wrong answers
Background Questions	Aim of task: To get some basic background information about the participants and get them used to talking to the moderator. Qs: -Would you find value in using an app like this? -What kind of scenarios would you use it in? -What features are you expecting to see?
Task 1: Find the current wait time at a restaurant.	Aim of task: Assess the ability of the users to find the wait time at a venue of interest. I would like you to find the current wait time at the restaurant Beertown. Qs: -Did you have any difficulty doing this? -What did you think of the layout of the main screen? -Is the information in the list sufficient? Would you like to see more or less? -Overall, is there anything you feel should be improved or made easier about this process?
Task 2: Add an establishment to Favourites.	Aim of task: Assess the ability of the users to add a business to their favourites. I'd now like you to add Beertown to your favourites. Qs: -Was this action easy to find? -Was it clear that Beertown was successfully added to your Favourites or no? -What do you think the Favourites list is?

	<p>-Do you think you would use this feature? -Overall, is there anything you feel should be improved or made easier about this process?</p>
<p>Task 3: Find the added venue in Favourites.</p>	<p>Aim of task: Assess the ability of the users to find a desired establishment in their Favourites.</p> <p>I'd now like you to close the app and then open it again. Now find the venue you just added to your Favourites in your Favourites list.</p> <p>Qs: -Did you have any difficulty doing this? -Now that you have seen the Favourites feature, do you think you would use it? -If they didn't use the carousel route: Did you notice the carousel on the main page? -How do you think this carousel should be organized? -Overall, is there anything you feel should be improved or made easier about this process?</p>
<p>Task 4: Set a notification alert.</p>	<p>Aim of task: Assess the ability of the users to set notification alerts.</p> <p>Ok, now I'd like you to set an alert to receive a notification when the Beertown wait time is less than 5 minutes.</p> <p>Qs: -Did you have any difficulty doing this? -What do you think this feature would be used for? -Do you think you'd use this feature? In what scenarios? -Would you like to see any other types of notifications added to this feature? -Overall, is there anything you feel should be improved or made easier about this process?</p>
<p>Task 5: Find the contact info for an establishment that falls under the Financial Services category.</p>	<p>Aim of task: Assess the ability of the users to find and use the categories page.</p> <p>I'll just return you to the home page. Ok, now I'd like you to find the contact info for an establishment that falls under the Financial Services category, such as a bank.</p> <p>Qs: -Did you have any difficulty doing this? -Do you think there are any other ways you could perform this task? What are they? -Are there any other categories you'd like to see?</p>

	<ul style="list-style-type: none">-What do you think about the layout and presentation of this page?-Overall, is there anything you feel should be improved or made easier about this process?
Wrap-Up	<p>Aim of task: Assess the overall reaction to the application, having gone through all of the specific journeys.</p> <p>Qs:</p> <ul style="list-style-type: none">-What was your overall reaction to the app?-What features did you find most or least useful?-How did you feel about the content of the pages? Were they detailed enough for you?-Was there anything else you would have liked to have seen in the application?-What were your thoughts on the look and feel of the application?-Would you consider using this application in the future? Why or why not? <p>Thanks for coming in. Please let me know if you have any questions.</p>